

Rider Education End of Course Satisfaction Survey

For the Motorcycle Safety Program to continue to provide quality rider education courses and exemplary service to its customers please provide us with some feedback on your training experience by completing this survey. All information provided will be held in the strictest confidence and used only for Quality Assurance purposes.

Type of course:

BRC ABRC 3WBRC BRC2 ARC In-Traffic

Name of training center

Date of course

How would you rate your overall experience?

Excellent Good Satisfactory Poor

If you took the BRC, do you think it adequately prepared you to begin to practice riding on the street? If one of our other courses do you feel more comfortable with operating a motorcycle in today's traffic mix?

Yes No

Please rate the following:

Course registration process: Excellent Good Satisfactory Poor

Course availability and schedule: Excellent Good Satisfactory Poor

Condition of training motorcycles & equipment: Excellent Good Satisfactory Poor

Value of classroom content: Excellent Good Satisfactory Poor

Value of riding exercises: Excellent Good Satisfactory Poor

Course skill tests: Excellent Good Satisfactory Poor

The cost of the course was reasonable? Yes No

Your tuition fee:

Did you have any on-street riding experience prior to taking this course? Yes No

Do you currently own, or have access to a motorcycle? Yes No

Do you plan to purchase and register a motorcycle within a year of completing this course?

Yes No

What was your level of experience prior to your taking this course?

Never ridden Novice Experienced

Would you recommend this course to another family member or friend? Yes No

Would you take an In-Traffic course if available? Yes No

Gender: Male Female

Age: Under 20 20 - 29 30 - 39 40 - 49 50 - 59 60 and over

Did you qualify for the Class M license waiver? Yes No

Comments on any of the above questions and/or suggestions for improvement of any of our course products or services

If you have any additional comments you can email the Program at motorcyclesafety@mva.maryland.gov. In the Subject line please put End of Course Survey, or you may call the Program office at 443.572.8236.